



## MD Office Call Script

Call Date: \_\_\_\_\_ Time of Call: \_\_\_\_\_

Hello, I am \_\_\_\_\_ from Dr. \_\_\_\_\_ office. I am calling to express our appreciation for choosing Dr. \_\_\_\_\_ as your physician. During the coronavirus pandemic, we want to make sure that your health and wellness needs are being addressed.

Do you have time to speak with me? I promise to be brief.

1. Any Changes in your Condition since your last visit? \_\_\_\_\_

2. Do you have a fever, cough or sore throat? \_\_\_\_\_

3. Are you experiencing any symptoms that are unusual for you at this time?  
\_\_\_\_\_

4. Are you taking any new medications, and have you been able to get your Medication?  
\_\_\_\_\_

5. Are you having any pain? \_\_\_\_\_

6. Have you noticed any change in your eating habits? \_\_\_\_\_

7. Have you noticed any change in your sleeping patterns? \_\_\_\_\_

8. Have you had any recent falls or injuries? \_\_\_\_\_

9. Do you have any concerns about your health that we have not discussed?  
\_\_\_\_\_

10. During these difficult times, it is important to not only take care of our bodies but our mental health is just as important, are you experiencing any symptoms related to staying home more or the current events that you would like to discuss?  
\_\_\_\_\_

11. Do you have any questions regarding COVID-19? We have educational guides I can send; do you have an email address?  
\_\_\_\_\_

12. If there are YES answers, Response:

Based on our conversation today we have identified that you have the following concerns / medical issues:  
\_\_\_\_\_

Dr. \_\_\_\_\_ would like to send a nurse to provide a bed side assessment and report findings

Once Dr. \_\_\_\_\_ has received the report we will schedule a Virtual visit with you & Dr. \_\_\_\_\_

to review your needs/concerns and put together a treatment plan.

Name of MD Staff making call: \_\_\_\_\_

Phone: **(813) 814 6000**  
Referral Fax: 1-888-344-6115  
[www.pinnaclehomecare.net](http://www.pinnaclehomecare.net)